



## Customer Services: Education

# **GUIDANCE on: Managing Distressed Behaviour**

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**Owner: Inclusion and Equality Team**





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justification may be to prevent an injury to oneself or to others or to prevent serious damage to property. In these circumstances, the minimum reasonable amount of force may be used.

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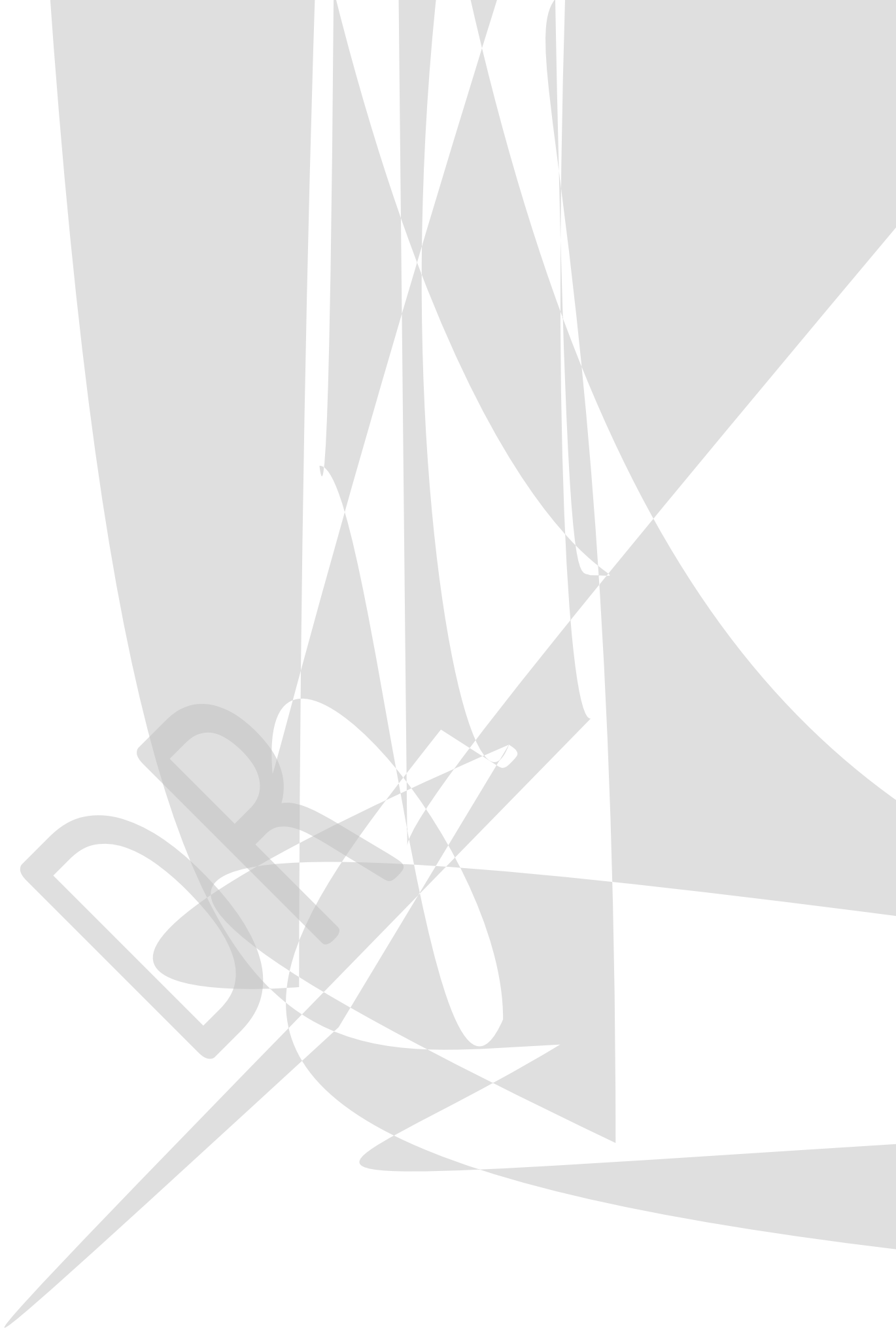
**Education and Child Care Law:**

Any act by which the civil, legal or human rights of a child or young person may be infringed must be fully justifiable. As a result, making a decision regarding the use of physical intervention naturally raises staff member's anxiety and may lead to a failure to act. However, opting to do nothing is as much a decision as is responding; staff

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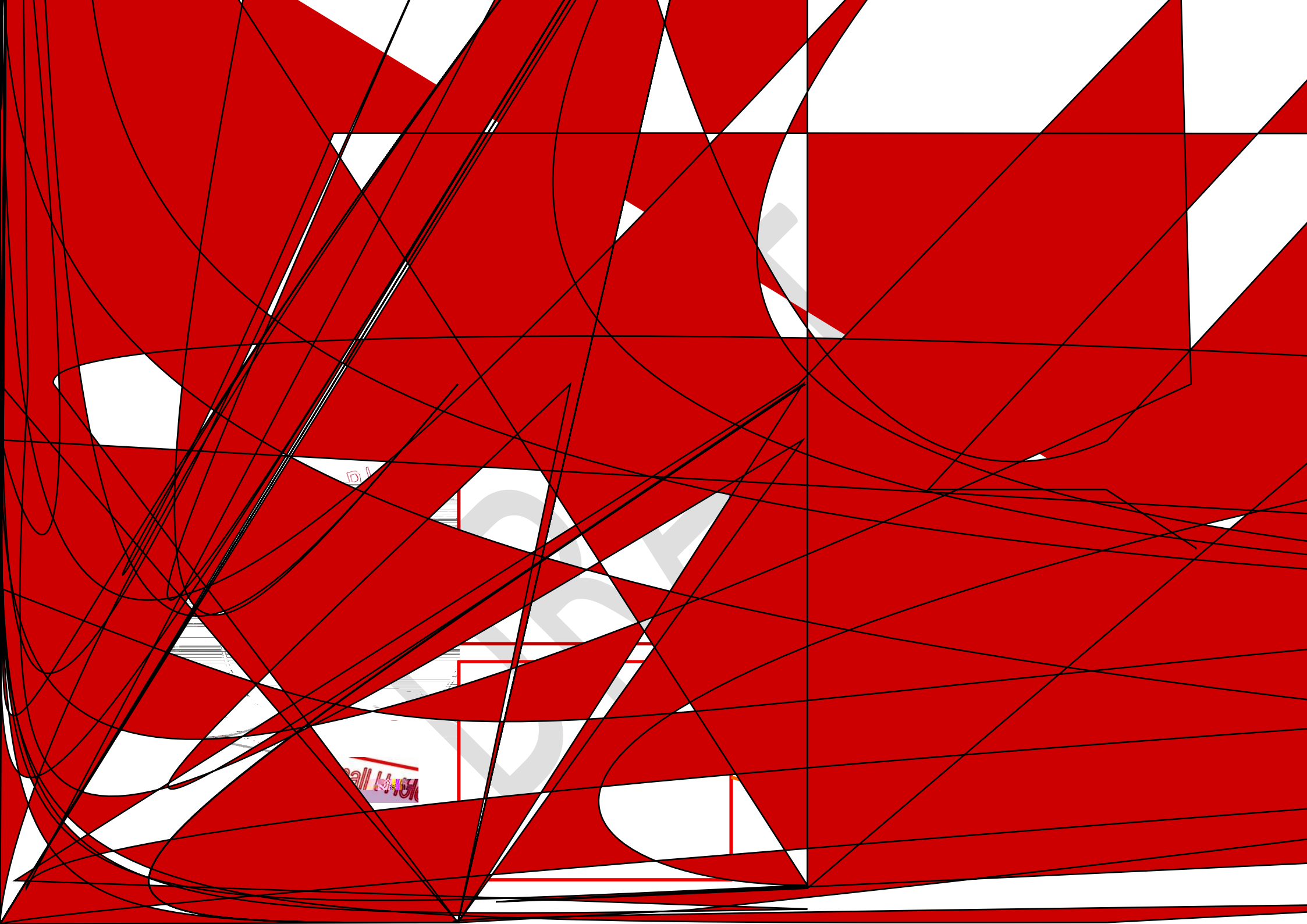
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